



TIL-TEK Warranty Statement

The specifications on our product data sheets are for reference purposes only and may change at any time without prior notice. For exact specifications, the factory or an authorized representative should be contacted.

TIL-TEK products are warranted against defects in material and workmanship under normal use for a period of three years from the date of shipment from the factory. Authorization must be obtained from TIL-TEK prior to returning a product for warranty service and the product must be returned to TIL-TEK with all transportation charges prepaid. See RMA Policy for details.

Warranty repair or replacement without charge will be made only after inspection at the factory shows a defect in material or workmanship. TIL-TEK will pay the return transportation charges, but all other expenses including duty, taxes, storage and all other transaction fees shall be paid by the customer. The warranty period shall not be extended beyond its original term with respect to any part or parts repaired or replaced by TIL-TEK.

TIL-TEK is in no event liable for consequential damages or other costs of any nature resulting from the use of the products it manufactures. TIL-TEK is not liable for replacement from the use of any products damaged by lightning. TIL-TEK is not liable for delays in or inability to fulfill contractual obligations when the causes thereof are beyond the reasonable control of TIL-TEK.

TIL-TEK neither assumes nor authorizes any person to assume for it, any obligation or liability other than as herein expressly stated.

This limited warranty is in lieu of all other warranties, either expressed or implied.

Return Material Authorization (RMA) Policy

TIL-TEK products are warranted against defects in material and workmanship under normal use for a period of three years from the date of shipment from the factory.

A RMA number must be obtained from TIL-TEK prior to returning a product for warranty service. The product must be returned to TIL-TEK with all transportation charges prepaid.

Defective Antenna: Provided an antenna is found to be defective under the terms of the warranty, TIL-TEK will repair, replace and return the antenna at no charge to the customer.

No Fault Found: If, after evaluation, the antenna is found to still meet TIL-TEK's electrical and mechanical specifications:

1. The customer shall incur an evaluation charge of 25% of the list price or a minimum fee of \$150.00 CDN, whichever is greater.
2. The customer is responsible to incur the return freight. The antenna will be returned via freight collect.

Note: If an advance replacement is sent and the returned antenna is found to have no fault, the customer will be invoiced for the new replacement and will incur the freight to have the antenna returned to them.